Terms & Conditions

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1. Acceptance of Terms and Conditions

The following Terms and Conditions apply to digital gift cards provided and managed by Nuclei Technologies, Unipessoal Lda (the "Company" or "Us" or "We" or "Our"), a company established in Portugal with registered office at Rua Quinta da Lobita 65, 3A, 2775-621 Carcavelos, Lisbon, Portugal. You may contact us at help@gonuclei.com or +351923366448.

These Terms and Conditions govern:

- your access to and use of the Platform (as defined below); and
- your purchase of Services (as defined below) through the Platform.

By accessing or using the Platform or purchasing the Services, you agree to be bound by the provisions of these Terms and Conditions. Your access and use of the Platform and any purchase of Services is also subject to our Privacy Notice and DSA Policy, which are incorporated by reference.

The contract to purchase the Services is concluded upon payment. We act as the seller and merchant-of-record for Services purchased within the EU. We are your contractual counterparty for each

purchase and collect payment in our own name and for our own account. We do not receive or hold funds on behalf of any third party.

Nothing in these Terms and Conditions shall be construed as conferring any rights to any third party beneficiaries. This does not affect any right you may have against third parties under their own terms or applicable law.

2. Definitions

"Consumer" means a natural person acting for purposes outside their trade, business, craft or profession.

"Customer" means a User who purchases Services through the Platform.

"Independent Supplier" means gift card issuers and third party brands.

"Platform" means the mobile or web platform provided by us.

"Services" means digital gift cards sold by us as merchant-of-record.

"User" means any natural or legal person who accesses or uses the Platform.

"You" or "your" means the User and, where applicable, the Customer.

Where these Terms and Conditions refer to statutory rights (including withdrawal and conformity rights), such rights apply only to Consumers as required by applicable law. Where mandatory local law extends Consumer rights to natural persons acting as sole traders or micro-entrepreneurs, the statutory rights referred to in these Terms and Conditions will also apply to them.

3. Scope of Services

We sell the Services directly to Customers as principal and merchant-of-record.

For the purposes of these Terms and Conditions, the Service is fully performed by us when a valid digital gift card has been generated and

made available to the Customer or the recipient indicated by the Customer (through e.g. display or transmission via the Platform, transmission via a secure link or transmission via email/PDF to the contact details provided by the Customer, in each case, in a way accessible for future reference and which allows the unchanged reproduction of the information stored), in a manner that enables access and use. We are responsible for ensuring that the Services conform to the contract at the time it is made available to the Customer, in accordance with applicable law.

We are responsible for the correct performance of the contract for the sale and delivery of digital gift cards. Our role includes contracting in our own name, collecting payments, issuing invoices, providing contract confirmation, performing the Services, offering customer support (including in cases of redemption issues with the Independent Suppliers) and processing refunds where required by applicable law. The commercial and contractual terms governing the provision of the Services include, without limitation, pre-contractual information, payment terms and after-sales support obligations.

Independent Suppliers are responsible for the redemption and use of the codes in their respective websites, applications or physical stores. This division of responsibilities between us and the Independent Suppliers does not affect any statutory consumer rights.

To redeem and use digital gift cards, you may need access to a device with an internet connection and the ability to open links or PDF files. Additional technical requirements may apply depending on the Independent Supplier's systems. These requirements will be communicated to you before the conclusion of the contract where relevant.

We will ensure that consumers receive the updates necessary to maintain the digital gift cards in conformity with the contract, in accordance with applicable consumer law.

4. Right of Withdrawal

Although Consumers would have a statutory right to withdraw from a distance contract, we are requesting your prior express consent to immediate performance and your acknowledgment that you will lose your right of withdrawal once a valid digital gift card has been generated and made available to you in accordance with Section 3 (Scope of Services) of these Terms and Conditions. Upon your consent and acknowledgment, your statutory right to withdraw will be lost.

5. Pricing and Product Availability

We display on the Platform information regarding the price and availability of the Services offered by Us. The price applicable to your order will be the price displayed on the Platform at the time you place your order and confirm your purchase with an obligation to pay.

All prices displayed on the Platform are final and inclusive of all applicable taxes and fees. Optional add-ons are not pre-selected and may be added at your express choice.

Prices and availability may change from time to time prior to the conclusion of a contract.

Despite our best efforts, pricing and availability information may occasionally contain clear and evident errors and be inaccurately displayed on the Platform. We may correct only clear, obvious and manifest pricing errors that a reasonable consumer could easily identify as mistakes. Cancellation due to such an error may occur only before the Service is performed, with immediate notification and a full refund.

Any scarcity, urgency or discounts are based on verifiable data. We do not use dark patterns or interface design practices that may mislead, manipulate or unduly influence Consumer decisions.

6. Payment

All payments are made to and received solely by us, acting as merchant-of-record. You pay us the amounts due for your purchase as consideration for the Services supplied by us. We do not hold or transfer client monies on behalf of third parties.

Payments may be made using the payment methods displayed at checkout, including credit cards, debit cards, bank transfers, digital wallets or other payment options made available on the Platform. All payments are processed securely through licensed payment service providers in accordance with applicable EU payment regulations.

Strong customer authentication may be required for certain transactions under applicable payment services legislation.

We reserve the right to decline a transaction prior to contract conclusion where payment cannot be authorised, the payment instrument is invalid or restricted or there are reasonable grounds to suspect fraud or unlawful activity. Where payment fails, we may cancel the order and notify you accordingly.

Refunds, where applicable, will be made to the original payment method, unless otherwise required by law or agreed with you.

7. Chargebacks

A chargeback is a request initiated by a cardholder through their issuing bank to reverse a completed payment transaction. Chargebacks are processed in accordance with applicable card scheme rules (e.g. Visa, Mastercard, Amex) and applicable payment services legislation.

Activation, redemption or use of a digital gift card does not affect any rights relating to chargebacks or payment disputes under applicable law or card scheme rules.

Where a digital gift card has been validly generated and made available in accordance with these Terms and Conditions, we reserve the right to contest a chargeback through the applicable card scheme

procedures and to rely on delivery records, system logs and other verification systems as evidence.

We may contest a chargeback, including where: (a) the Service has been duly performed, (b) the user provided incorrect delivery details, (c) the digital gift card has expired, or (d) the digital gift card was partially used or the balance was consumed.

Customers are strongly encouraged to contact our support team at help@gonuclei.com before initiating any chargeback request so that we may review and, where appropriate, resolve the matter directly.

Where strong customer authentication has been successfully applied (such as 3-D Secure verification), liability for unauthorised payment transactions will be determined in accordance with applicable payment services legislation and relevant card scheme rules.

Where a chargeback is determined by the relevant card scheme or competent authority to have been improper, invalid, abusive or fraudulent, we reserve the right to seek reimbursement of justified dispute costs in accordance with law and card scheme rules. We will not charge your instrument without consent or legal basis.

Nothing in this section limits any statutory rights relating to unauthorised or incorrectly executed payment transactions.

8. Non-Conformity and Complaint Procedure

8.1. Liability in case of Non-Conformity

We are liable for any lack of conformity of the Services with the contract that exists at the time of supply and becomes apparent within two (2) years from the date of supply.

The Services are in conformity with the contract if, in particular:

- they correspond to the description, type and value agreed;
- they are fit for the purposes for which the Service would normally be used; and

- they are delivered in the correct amount and without defects (including invalid, previously used or non-functional codes).

If you believe that the Service is not in conformity with the contract, please contact us first. Where a lack of conformity is established, we may reissue the digital gift card or process a refund before any chargeback becomes necessary.

8.2. Remedies for Non-Conformity

In the event of lack of conformity, you are entitled to request that the Service be brought into conformity.

Where bringing the Service into conformity is impossible or would involve disproportionate costs, you may request:

- a proportionate reduction in price; or
- termination of the contract with a full refund.

The right to terminate the contract does not apply if the lack of conformity is minor.

8.3. Complaint Procedure

Complaints relating to lack of conformity may be submitted by email at help@gonuclei.com.

We will respond to your complaint within 14 days from the date of receipt. If we fail to respond within this period, the complaint shall be deemed accepted.

If the complaint is upheld, depending on the circumstances, we will either bring the Service into conformity, offer a partial refund or allow termination of the contract with a full refund.

This complaint procedure does not limit the Consumer's statutory rights under applicable consumer protection laws in the Consumer's country of residence.

8.4. Relationship with Chargebacks

The complaint procedure described above does not limit your right to pursue payment disputes or chargebacks under applicable card scheme rules or payment services legislation.

9. General terms and conditions applicable to all Users

9.1. Access

You are responsible for maintaining the confidentiality of your account and password and for restricting and preventing unauthorised access to your account. You agree to accept responsibility for all activities that occur under your account or password, except where such activities result from our failure to implement appropriate security measures in accordance with applicable law. When a Consumer accesses the Platform via a third-party application, they will be redirected to the Platform and will not be required to create an account.

You represent and warrant that you are at least 18 (eighteen) years old and that all information you submit is true, accurate and complete in connection with your use of the Platform. If you are under the age of 18 (eighteen) years, you shall not transact on or use the Platform, unless permitted under applicable law and under the supervision of your legal guardian or parent.

We will use reasonable efforts to ensure that access to and availability of the Platform remains uninterrupted and error free. However, access to the Platform may occasionally be suspended or restricted to allow for repairs, maintenance, security reasons or for the introduction of new facilities and services.

Cookie Policy: A cookie is a small text file that we place on your mobile device to enable various features of the Platform. "Cookies" are used to store user preferences and to track user trends, so as to enhance your interactive experience and generally improve our Services to you. You can change your cookie settings to accept or not accept cookies in your browser settings. We use a granular cookie

banner that distinguishes essential, analytics and marketing cookies. Non-essential cookies (including analytics and marketing cookies) are disabled by default and activated only after obtaining your explicit, informed and freely given consent. You may withdraw your consent at any time. We use cookies in accordance with our Privacy Notice and applicable data protection and ePrivacy laws.

9.2. Limited Licence for Access

We grant you a limited, non-exclusive, non-transferable licence to access and make personal use of the Platform, but not to download (other than page caching) or to modify it (or any portion thereof), except with our and/or our affiliates, as may be applicable, prior written consent.

This licence does not include any resale or commercial use of the Platform or its contents. Any derivative use of the Platform or its contents, any downloading or copying of account information for the benefit of another seller is prohibited.

The Platform or any portion thereof (including but not limited to any copyrighted material, trademarks or other proprietary information) may not be reproduced, duplicated, copied, sold, resold, visited, distributed or otherwise exploited for any commercial purpose without our prior written consent.

You will not frame or use framing techniques to enclose any trademark, logo or other proprietary information (including images, text, page layout or form) of ours and our affiliates without our prior written consent. You will not use any meta tags or any other "hidden text" utilizing our or our affiliates' names or trademarks without prior written consent.

You will not use any logo or other proprietary graphic or trademark of ours or the Platform as part of a link without prior written consent.

You shall not use the Platform in any way that causes or is likely to cause damage or impairment to the Platform or in any manner harms us or any other person or entity or that interferes with the proper functioning or security of the Platform. Any measures taken in

response to such conduct shall be proportionate and in accordance with applicable law.

10. Acceptable Use

You hereby agree that:

- you shall not use the Platform to host, display, upload, post, submit, distribute, modify, publish, transmit, update or share any information that:
- belongs to another person and to which you do not have any right;
- is defamatory, obscene, pornographic, invasive of another's privacy, or promotes gambling where prohibited under applicable law, or otherwise unlawful under applicable law, including content related to child sexual abuse material or incitement to violence;
- harms minors in any way;
- infringes any patent, trademark, copyright or other proprietary rights;
- infringes upon any third party's right of privacy, personality or endorsement;
- violates these Terms and Conditions or any applicable law including, but not limited to, laws governing false advertising, consumer protection and safety, discrimination, terrorism or hate speech;
- advertises or promotes anything including personal or commercial sites or platforms;
- deceives or misleads the addressee about the origin of such messages in a manner that is unlawful under applicable law;
- impersonates another person;
- contains software viruses or any other computer code, files or programs designed to interrupt, destroy or limit the functionality of the Platform, the Services or any connected network or any computer resource, or otherwise interferes with any entity's use or enjoyment of the Platform or the Services; and
- constitutes illegal content under applicable law or incites criminal activity.

This is a non-exhaustive list which should be used as a guide on what you must not post on the Platform or transmit to other users;

- you will not engage in any form of disruptive, destructive or abusive activities, including "spamming," "flooding", "phishing" or similar harmful activities;
- you will not delete or modify any content of the Platform and/or Services including, but not limited to, legal notices, disclaimers or proprietary notices such as copyright or trademark symbols or logos, unless you have the legal right or express permission to do so; and
- you will not access and use the Platform and the Services unless you are legally authorised to do so.

11. Usage of promotional code

Promotional codes apply under the published promotion terms and conditions. Each promotional code is subject to specific terms (including scope, applicability, expiry date, eligible products or services and circumstances in which the code may be refused or cancelled). The applicable promotional terms are made available to you through the medium in which you received the offer.

We may end a promotion for a valid reason, without affecting orders already placed under that promotion.

If a promotional code expires or is otherwise invalid, you will be informed before completing your purchase and the promotional code will not apply to that order.

We reserve the right to refuse or cancel the application of a promotional code where it is used in breach of its stated terms and conditions, including where the code has expired, is invalid, has been previously redeemed or has been obtained or used fraudulently. In such cases, you will be informed about the cancellation of the order and rejection of the payment, or, in case the payment is processed, you will be informed about the cancellation of the order and the payment will be refunded.

We may request reasonable proof of eligibility where a promotional code is issued subject to specific eligibility criteria.

Promotional codes cannot be combined with any other special offer running on the Platform unless expressly stated.

12. Intellectual Property

12.1. Copyright and Database Rights

All content included on the Platform, such as photographs, text, graphics, logos, button icons, images and software, is owned by or licensed to us or our affiliates and is protected by applicable intellectual property laws.

The compilation of all content on the Platform is owned by or licensed to us and is protected by copyright.

You shall not systematically extract and/or re-utilize parts of the contents of the Platform without our express written consent. In particular, you shall not utilize any data mining, robots or similar data gathering and extraction tools to extract any substantial parts of the Platform, without our prior and express written consent.

You shall not create and/or publish your own database that features substantial parts of the Platform without our express written consent.

Your personal and non-commercial use of the Platform shall be subjected to the following restrictions:

- you will not modify any content of the Platform, including but not limited to, any public display, description, performance, sale or pricing of the services provided on the Platform;
- you may not decompile, reverse engineer or disassemble the software; and
- you may not remove any copyright, trademark registration or other proprietary notices from the content of the Platform.

You agree not to access or use the Platform in any manner that may be harmful to the operation of the Platform or its content.

12.2. Trademarks

"Gonuclei" and "Nuclei" marks indicated on the Platform are trademarks or registered trademarks of ours. All other trademarks not owned by us that appear on the Platform are the property of their respective owners, who may or may not be affiliated with, connected to or sponsored by us.

12.3. Intellectual Property Rights

All materials and content available on the Platform, including, without limitation, names, logos, trademarks, images, text, columns, graphics, videos, photographs, illustrations, artwork, software and other elements (collectively, the "Material") are protected by applicable copyrights, trademarks and/or other intellectual property rights owned by or licensed to us.

You acknowledge and agree that the Material is made available for limited, personal, non-commercial use only. Except as specifically provided under these Terms and Conditions or under mandatory applicable law, no Material may be copied, reproduced, republished, sold, downloaded, posted, transmitted or distributed in any way or otherwise used for any purpose other than the purposes stated under these Terms and Conditions, by any person or entity, without our prior express written permission.

You may not add, delete, distort or otherwise modify the Material without authorization. Any unauthorized attempt to modify any Material, to defeat or circumvent any security features or to utilize our Platform or any part of the Material for any purpose other than its intended purposes is strictly prohibited.

Subject to these Terms and Conditions, we grant you a non-exclusive, non-transferable, revocable license (upon notice from us), to access and view the Material on the Platform.

The Platform, process and their selection and arrangement, including but not limited to, all text, videos, graphics, user interfaces, visual interfaces, sounds and music (if any), artwork, algorithm and computer code (and any combination thereof), except any third party software

available on the Platform, is owned by us (the "Company Property") and the design, structure, selection, co-ordination, expression, look and feel and arrangement of such Company Property is protected by copyright, patent and trademark laws and various other intellectual property rights. You are not permitted to use such elements without our prior written consent.

13. Communications

Visiting the Platform or sending emails to us constitutes electronic communication by you with us. We communicate with you by email or by posting notices on the Platform.

All agreements, notices, disclosures and other communications are provided to you electronically through a durable medium, including via email.

You may receive service-related communications (including order confirmations, account notifications, security messages or other information necessary for the performance of the contract) via email or SMS to your registered contact details.

Marketing or promotional communications (including SMS messages and emails) will be sent only where you have provided the necessary consent or where otherwise permitted under applicable law. You may revoke your consent to marketing communications at any time in accordance with our Privacy Notice. Delivery of the Services does not depend on such marketing communication consent.

14. Digital Services Act

We comply with certain requirements of the Digital Services Act (Regulation (EU) 2022/2065) (the "DSA"), as further evidenced in our DSA Policy. Our DSA Policy outlines, among others, our treatment of user generated content (where applicable) and account restrictions in line with DSA specific requirements.

We comply with the requirements of the Digital Services Act (Regulation (EU) 2022/2065) (the "DSA") applicable to us as an intermediary service provider established in Portugal. We are not an online platform, Very Large Online Platform (VLOP) or Very Large Online Search Engine (VLOSE) within the meaning of the DSA.

We do not permit illegal or harmful content on our Platform. The categories of content and conduct that are prohibited are set out in Section 10 (Acceptable Use) of these Terms and Conditions.

Any breach of these prohibitions may result in the immediate removal of the relevant content, restriction or suspension of your access to the Platform termination of your access to the Platform in cases of serious infringements, and, where legally required or appropriate, referral to competent national authorities, including law enforcement. Any such measures will be proportionate and in accordance with applicable law, as further described in Section 15 (Termination) of our Terms and Conditions.

To ensure a safe platform, content uploaded by users on our platform for any ancillary features is automatically reviewed using AWS Recognition Content Moderation. This system analyses images and videos for potentially harmful or inappropriate material. Where content is flagged, it is assessed against our community guidelines as mentioned above and may be blocked, removed, or escalated for human review. You will be notified if any action is taken on your content as a result of this process.

Access to specific content, functionalities or services may also be restricted or suspended where the Company is required to do so in order to comply with a binding order issued by a competent authority pursuant to applicable law, including Articles 9 of DSA.

Where we determine action to be appropriate and proportionate, we may take one or more of the following steps:

- Removal of or disabling of access to the reported content;
- Issuance of a warning to the User responsible for the content;
- Temporary restriction or suspension of the User's access to the Platform in accordance with Section 15 (Termination) of our Terms

and Conditions;
- Permanent termination of the User's access to the Platform in cases of serious infringements; and
- Referral of the matter to competent law enforcement or regulatory authorities, where we are under a legal obligation to do so or where we deem such referral to be in the public interest

Complaints and Redress

If you are dissatisfied with a decision we have taken in connection with a report or any content moderation action, you may submit a complaint to us through the contact details set out in Section 8.3 above, clearly marked as a "DSA Complaint".

We will review all complaints submitted in good faith in a timely, diligent, and non-arbitrary manner and communicate our reasoned decision to you. Complaints submitted under this DSA Policy do not affect your rights under Section 8 (Non-Conformity and Complaint Procedure) of our Terms and Conditions, which continues to govern complaints relating to the performance of the Services. Point 8 is duly applicable to the procedure concerning complaints marked as "DSA Complaint".

Where our decision on a complaint remains unsatisfactory to you, you may have recourse to:

- The Digital Services Coordinator for your country of residence, being the national competent authority designated under Article 49 of the DSA; and
- Courts of competent jurisdiction in accordance with applicable law, as set out in Section 19 (Governing Law and Jurisdiction) of our Terms and Conditions.

If you encounter content on our Platform that you believe to be illegal or harmful, you may report it to us through the mechanism set out in our DSA policy, available at www.gonuclei.com/dsa (the "DSA Policy"). We will assess all reports diligently and act proportionately. Our DSA Policy, sets out in full our notice-and-action mechanism, how we handle reports, complaint handling and redress options available to you. Our DSA Policy forms part of these Terms and Conditions.

15. Termination

We may terminate these Terms and Conditions or suspend or terminate your access to the Platform for valid reasons, such as:

- your material breach of these Terms and Conditions;
- suspected fraud or unlawful activity;
- legal or regulatory requirements; or
- technical or security reasons affecting the operation of the Platform.

Where reasonably possible, we will provide prior notice of termination. Immediate suspension or termination may occur without prior notice where necessary to prevent harm, fraud, security risks or legal violations.

Termination will not affect any rights or obligations arising from contracts already concluded, except where termination results from your material breach or unlawful conduct.

If we terminate the Platform or Services other than for a valid reason, we will provide the appropriate remedies (including refunds where applicable) in accordance with applicable law.

16. Amendments

We reserve the right to modify our Platform, policies and these Terms and Conditions for valid reasons, including legal, regulatory, security or technical requirements.

We will notify you in advance of material changes to these Terms and Conditions on a durable medium, including via email.

Changes will not affect contracts already concluded, unless the change is required by law or government authority or you have expressly agreed to the modification.

17. Disclaimer, Indemnity and Limitation of Liability

You expressly understand and agree that:

- the Platform and Services are provided on an "as available" basis. While we use reasonable efforts to ensure that the Platform functions properly, we do not guarantee that access will be uninterrupted or error-free. Temporary suspension may occur for maintenance, security or technical reasons;
- we make reasonable efforts to ensure that information on the Platform is accurate and up to date. However, errors or inaccuracies may occasionally occur;
- where the Platform contains links to third party websites or services, such websites or services are not controlled by us. We are not responsible for their content, availability or terms;
- we make reasonable efforts to ensure that our Platform and the servers that make content available are free of viruses or other harmful components. However, we do not guarantee that such content will be entirely free of viruses or harmful components;
- to the extent permitted by applicable law, you agree to indemnify and hold us harmless from losses directly resulting from (a) your unlawful use of the Platform, (b) your material breach of these Terms and Conditions, (c) your misrepresentations of data or information provided by you, and (d) your violation of any rights of another (including any intellectual property rights); except where such losses are attributable to our fault;
- we shall not be liable for failure or delay in performance caused by events beyond our reasonable control;
- you acknowledge that we are not responsible or liable for: (a) any incompatibility between the Platform and/or Services and any other site, service, software or hardware, (b) any delays or failures experienced with any transmissions or transactions relating to the Platform, (c) unauthorized access to or alteration of the users' transmissions or data which were not caused by us, and (d) statements or conduct of any third party on their own systems; and
- we are liable for foreseeable loss or damage resulting from our material breach of these Terms and Conditions. We are not liable

for indirect losses which were not obvious at the time the contract was concluded or any business losses, including loss of profit, loss of business, business interruption and loss of business opportunity. Our total aggregate liability arising from a particular contract shall not exceed your losses or damages incurred by you in connection with our Service to the extent that such losses or damages were reasonably foreseeable.

Nothing in these Terms and Conditions excludes any rights you may have under mandatory consumer protection law, including rights relating to conformity of digital content or services. Nothing in these Terms excludes or limits liability where such exclusion or limitation is not permitted under applicable law, including liability for death or personal injury caused by our negligence and fraud.

18. Waiver

No term of these Terms and Conditions shall be deemed waived and no breach excused, unless such waiver or consent is made expressly in writing (including by electronic communications) by us. Any waiver of a breach shall not constitute a waiver of or excuse for any subsequent breach.

19. Governing Law and Jurisdiction

These Terms and Conditions are governed by and shall be interpreted in accordance with the laws of Portugal.

Nothing in these Terms and Conditions limits or excludes the mandatory consumer protection rights that you are entitled to under the laws of your country of habitual residence.

If you are a Consumer, you may bring legal proceedings relating to these Terms and Conditions either before the courts of your place of habitual residence or before the courts of Portugal. We may bring proceedings against a Consumer only before the courts of the Consumer's place of habitual residence or as mandated by law.

20. Severability

If any provision of these Terms and Conditions is held to be invalid, void or unenforceable under applicable law, such provision shall be deemed severable and shall not affect the validity and enforceability of the remaining provisions.

21. Complete Understanding

These Terms and Conditions, together with the documents expressly referred to herein, constitute the entire understanding between the parties in relation to their subject matter. This does not limit or exclude any information provided to you prior to the conclusion of the contract which forms part of the contract under applicable law.

22. Assignment

You cannot assign or otherwise transfer the Terms and Conditions or any rights granted hereunder to any third party. We may assign our rights and obligations under these Terms and Conditions upon prior notice. Any assignment shall not affect your statutory rights.

23. Privacy statement

Depending on the service and region, we may act as an independent controller, joint controller or processor, as described in our Privacy Notice.

Key principles:

- personal data is processed lawfully, fairly and transparently;
- only personal data necessary for providing the Services or complying with legal obligations is collected;
- personal data may be shared with Independent Suppliers, payment service providers or other service providers strictly for the purposes of operating the Platform and fulfilling our responsibilities as a seller;

- data subjects have the right to access, rectify, erase, restrict, port or object to the processing of their personal data and to lodge a complaint with a supervisory authority; and
- requests can be submitted via the contact details in the Privacy Notice.

24. Language Versions

These Terms and Conditions may be provided in multiple languages to meet local legal or operational requirements.

Where multiple language versions exist, the version in the Consumer's local language governs for that Consumer, unless mandatory law provides otherwise.

Visit this link to read about our Privacy Policy.

Visit this link to read about our DSA Policy.